



WHOLE-SALE PORTAL



*“ OLO PORTAL IS T2 SOFTWARE’S WHOLE-SALE PORTAL SOLUTION
FOR SERVICE PROVIDERS ”*

OLO Portal is the system which provides some regulatory services that are mandated by Regulatory Organizations to other licenced operators. OLO Portal consists of a common user interface and web services suite which enables the other licenced operators to perform their processes for reaching Turk Telekom Services.

With this system, Turk Telekom has the mechanisms to control, monitor and centralize management of its services that are provided to other licenced operators.

Besides, it is a vital and transparent platform for legal audits. OLO Portal provides Voice, Data, Trouble Ticket Management and Co-Location services.

OLO Portal Core Features

Flexible Solution Approach: Easy integration to 3rd party CRM, Order Entry, Product Catalog and Order Management systems with TM Forum compliant infrastructure.

User Friendly & Web Based Utilization: Reliable and efficient utilization throughout corporation with web services or web based user interface.

Role and Authorization Basis Management: Easy personalization with provided Role/Authorization management and system manager capabilities.

Easy Maintenance and High Availability: Provides high availability and easy maintenance features with its high performance and easy manageable infrastructure

OLO Portal Provides Following Benefits:

- Fast access to services via single channel
 - Centralised management and tracking of customer orders
 - Standardization of business processes
 - Provides decrease in operational costs via effective workforce management
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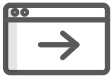


Voice Services

Whole processes related to wholesale voice products are provided to other licenced operators in Voice services context. Other Licenced operators can integrate their own systems to OLO Portal. They can also carry out transactions's via OLO Portal's user-friendly web interfaces.

In this context, other licenced operators can handle following transactions:

- New Sale Orders
- Move Orders
- Cancellation Orders
- Churn Out Orders
- Service Number Change Orders
- Operator Change Orders



Data Services

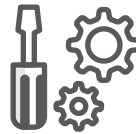
In Data services context, processes related to products which are leased lines, ATM, Frame Relay, Metro Ethernet. Those processes can be defined as new sale, cancellation, speed change, move, system change and tariff change etc.



Co-Location Services

This module provides order management and pricing capabilities to operators who wants to utilize facilities of Turk Telekom and energy services. It also provides product catalog and inventory management features. In this context, other licenced operators can get below services:

- Product Catalog Management
- Inventory Management
- Order Management
- Pricing and Billing
- Reporting



Trouble Ticket Management

Operators are able to manage trouble tickets of their products which are existing in their inventories. In this context, other licenced operators can get below services:

- Creation of Trouble Tickets
- Tracking of Trouble Tickets
- Confirmation of Trouble Tickets
- General Troubles Query



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